

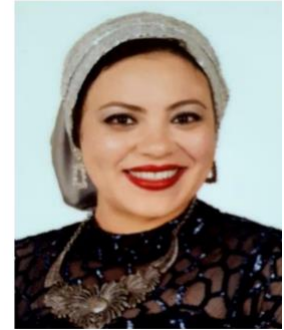
Curriculum Vitae

Shrouk Hossam Eldien Hessen

Keywords

Social skills
Strong analytical skills
Committed

Team player
Creative



Personal Information

Name: Shrouk Hossam Eldien Hessen
Nationality: Egyptian
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Address: Ismailia, Egypt.

Background

My experience, education and skills provide me with the fundamentals to succeed in the fields of finance, accounting, auditing, management and human resources.

Objective

To utilize as well as to enhance my education and experience while a playing productive professional role within a reputable organization.

Education

Menofia University, the faculty of Computers and Information Systems (2016- up to now)

- Pre-Doctorate Qualification in Computers and Information Systems (Minor: IS field)
- PhD. Proposal on "Multi-Agent Load Balancing Framework for Cloud Environment" (2018)

Helwan University, the faculty of Computers and Information Systems (2012-2015)

- Master Science degree in Computers and Information Systems (Minor: IS field)

Suez Canal University, the faculty of Computers and Information (2005-2009)

- Bachelor's degree in Computers and Information, Specialized in Information Systems

Work experience

Universities: (Part time) (2013 - 2018)

- TA in the faculty of Computers and Information Technology, Future University in Egypt.
- TA in the faculty of Commerce and Business Administration, Helwan University, BIS Programme.

Freelancer Developer:

- Ministry of Justice's technical support
- Helwan University's Cloud E-Learning System.

Interested topics and represented courses:

- Introduction to Computer, Introduction to Informatics & Information Systems, Management Information System (MIS), Report Writing, Information Retrieval and Research, Databases I., System Analysis & Design I & II, Internet Programming & Applications, Software Quality Assurance, Introduction to E- Business, E-Marketing and CRM.

Languages:

	<i>Read</i>	<i>Write</i>	<i>Speak</i>
Arabic	mother tongue		
English	fluently	V. good	V. good

- Toefl score **538**.

Publications:

1. Khedr, A. E., Kholeif, S. A. and **Hessen, S. H.**, "*Adoption of cloud computing framework in higher education to enhance educational process*" **International Journal of Innovative Research in Computer Science and Technology (IJIRCST)**, Vol. 3, Issue 3, March 2015, Pp. 150 -156.
2. Ayman E. Khedr, S. A. Kholeif and **Shrouk H. Hessen**, "*Enhanced Cloud Computing Framework to Improve the Educational Process in Higher Education: A case study of Helwan University in Egypt*", **International Journal of Computers & Technology(IJCT)**, ISSN: 2277 - 3061, Vol. 14, No. 6, April 2015, Pp. 5814 - 5823.
3. Mohammed Badawy, A.A. Abd El-Aziz, Amira M. Idress, Hesham Hefny, Shrouk Hossam, "*A survey on exploring key performance indicators*" **Journal of Future Computing and Informatics (FCIJ)**, Production and hosting by Elsevier B.V., Vol. 1, April 2016, Pp. 47-52.

IT Filed Experience:

I have a long experience in supporting the following institutions with computer skill, ICT skill, and management training courses in different subjects in Egypt. (2011- 2013)

Personal skills

- High communication skills.
- Team leadership skills.
- Change oriented with flexible approach.
- Proactive "can do" attitude.
- Strong business writing/presentation skills.
- Works well under pressure.
- Ability to work in a group or individually according to the job requirements.
- Shares knowledge, responsibilities, and expertise with others easily and frequently.
- Has good time management.